

UNITED NATIONS SYSTEM STAFF COLLEGE



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ANNUAL REPORT

www.unssc.org

A LANDMARK YEAR FOR THE UN AND FOR THE COLLEGE



tal in h Nations.

In line with this spirit and to boost its potentials to act as a change agent for the entirety of the UN system, the College embarked upon a far-reaching process of transformation.

Two critical initiatives have been among the main drivers of our work in 2015: the creation of the Bonn-based Knowledge Centre for Sustainable Development (KCSD) and the creation of the UN Lab for Organizational Change and Knowledge (UNLOCK). Their conceptualization and implementation represent the centrepiece of the achievements of this year, while the College continued in its effort to consolidate and further expand its regular portfolio.

Finally, the College continued to invest in new technology-enhanced learning and mobile learning products resulting in a growing number of participants receiving virtual training. This investment has proven to be an effective means of reaching a larger portion of the UN staff at a lower cost, maintaining the College at the forefront of learning innovation. The year 2015 was an exciting and challenging time for us, and I have the privilege to present you a glimpse of it through our annual report.

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and me

hped its external web presence and intranet in 2012 to better refly nizational structure, and to make these tools more effective and us l of its audiences. It also made better use of its electronic comm suing monthly course announcements as a way of more effective

sources, Information & Communications Technology, Procuremen e to support UNSSC programme activities in the aleas of the ices. A new External Relations function was also created with a

> 2015 has been the year of the historic adoption of the new Sustainable Development Agenda: Transforming our World. Innovation and transformation are indeed today's priorities for the United

> > Jafar Javan UNSSC Director

bility. new



Establishment

The UNSSC was established on 1 January 2002, by the United Nations General Assembly's Resolution A/RES/55/278.



Mission

To contribute to a more effective, results-oriented and agile United Nations through learning, training and knowledge dissemination.

121.20

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Outreach

Every year, we offer approximately 100 learning events, benefiting over 8,000 UN staff on average.



Mandate

To serve as a system-wide knowledge management and learning institution, with a view to fostering a cohesive management culture across the United Nations system.



Vision:

To provide the skills and knowledge to empower the most valuable resource of the UN system: our people.



Headquarters

The UNSSC is based in Turin, Italy and, since 2016, it has opened the Centre for Sustainable Development in Bonn, Germany.



Staff Size

The UNSSC has 39 staff members, 69% directly engaged in learning and training activities.



What we offer

Residential courses on the UN campuses, e-learning opportunities, as well as "at the door" training in some 60 countries annually.



We are known for

Helping the diverse staff of the UN system to learn together, share experiences, and formulate joint solutions to the challenges facing the UN.

our learning programmes are...



...UN-specific

We are part of the UN family, so we know what it means to work in the United Nations – be it in the field or at headquarters, in middleincome countries, in programmes or in operations, in entry-level or in management positions.



...closer than one thinks

We offer residential courses in state-of-the-art facilities on the UN Campuses in Turin, Italy and Bonn, Germany. We also deliver training in over 50 countries each year, thanks to our mobile team of trainers.



...truly inter-agency

We bring together UN staff from across the system in a truly inter-agency spirit to learn from each other, exchange views on common issues, and build networks to continue learning beyond the classroom.



...relevant to the UN daily work

We blend external expertise with practical UN experience. Courses feature subject-matter experts and thought leaders from renowned academic institutions, think tanks, the private sector and civil society, as well as experienced UN practitioners.



...delivered directly at desk

Our distance learning courses combine self-paced online learning with live sessions with the course instructor and participants from across the UN system worldwide. UN staff can learn how they want, when they want, and still benefit from an interactive experience.



We design and deliver customized learning programmes on-demand to meet the specific needs of organizations, departments, peace operations, or inter-agency groups.

OUR AREAS T EXPERTISE

The **Staff College** delivers openenrolment courses and learning events both face-to-face and at a distance in many areas which are crucial for UN staff. These include:



Leadership Development



Management Development



Peace & Security



Sustainable Development and Agenda 2030



Knowledge Management





The UNSSC Knowledge Centre for Sustainable Development (KCSD)

In 2015, the College inaugurated the Knowledge Centre for Sustainable Development in Bonn, which delivers on a comprehensive new set of offerings, aiming at building the capacity of UN staff on sustainable development and on the implementation of the 2030 Agenda. The Centre serves as a catalyst and convener of dialogue and knowledge sharing on sustainable development between UN staff and a diverse set of stakeholders from academia, the private sector and civil society.

The UN Lab for Organizational Change and Knowledge (UNLOCK)

The UNLOCK programme aims at enhancing the capacity of the UN system to manage change by increasing the understanding of, commitment to, and capacity of its staff to manage and lead change. UNLOCK carries out two types of interventions: advisory services and learning activities. Advisory services support UN entities' in implementing comprehensive organizational change processes. Learning interventions include both formal and informal learning activities, including training, workshops, coaching, communities of practice and self-directed learning.

The Secretary-General's Retreat

On 19 and 20 March 2015, the UN Secretary-General, Ban Ki-moon, held his sixth Retreat with senior officials in Turin, organized by the College. The Deputy Secretary-General and almost 70 UN senior advisors, comprising all Under-Secretaries- General and Assistant Secretaries-General including Heads of Funds and Programmes, attended the Retreat to actively debate the global challenges facing the UN.

Executive Master in Management of International Organizations (EMMIO)

In 2015 the College developed, together with Bocconi University and the International Training Centre of the ILO (ITC/ILO), an Executive Master in Management of International Organizations, focused on topics and requirements that are particularly relevant to the UN system. The EMMIO is considered as unique within the UN system, since, for the first time, participants have the opportunity to take specific courses developed by two UN learning institutions. EMMIO attracted 22 students, 19 UN staff from 11 Agencies and 16 duty stations.

New mobile learning apps launched

In June 2015 the College released through the iTunes Store the "UN Facilitator's Cookbook", its first mobile learning app (iOS). A second new mobile learning app "UNSSC PeerTalk" has also been released through the GooglePlay and iTunes stores.

Charles Crawford

Public speaking and negotiation expert, and former British Ambassador to Poland



Guy Ryder ILO Director-General



Thomas Weiss

Presidential Professor of Political Science at The CUNY Graduate Center



President, New York University



Amina J. Mohammed

Special Adviser to the Secretary General on Post-2015 **Development Planning**



Each year, the College attracts a diverse faculty of world-renowned speakers, subject-matter experts, and UN champions.

Linsey Addario

Photojournalist and Author

José Manuel Durão Barroso

President of the European Commission (2004-2014) and Prime Minister of Portugal (2002-2004)



Sigrid Kaag

UN Special Coordinator for Lebanon



Thoraya Obaid

Member, Shura Council Saudi Arabia



Winnie Byanyima

Executive Director, Oxfam



DIRECT TRAINING: 2,034 participants

UN staff directly trained by the College either through face-to-face or distance learning activities

INDIRECT TRAINING (SSAFE): 9,234 participants

UN staff trained by UNSSC certified trainers through the multiplier effect of the "training of trainers"

USERS OF ONLINE TOOLS: 5,133 participants

TOTAL BENEFICIARIES: 16,236

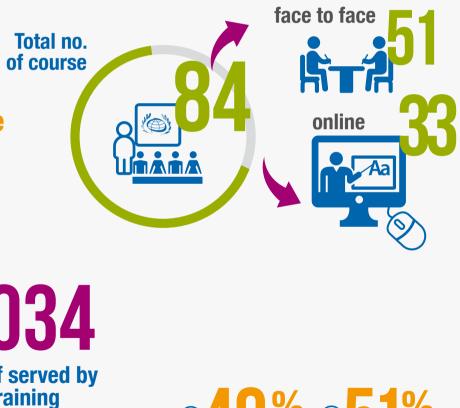
Countries reached



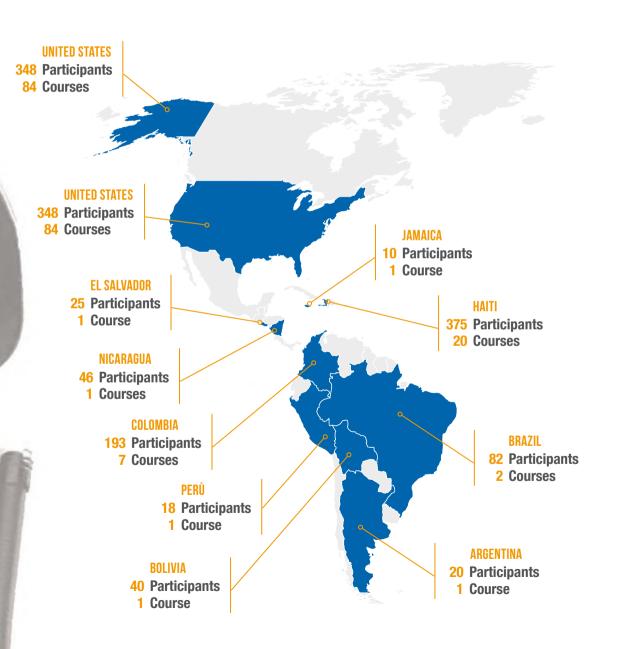
No. of online participants

> 2,034 **UN staff served by** direct training

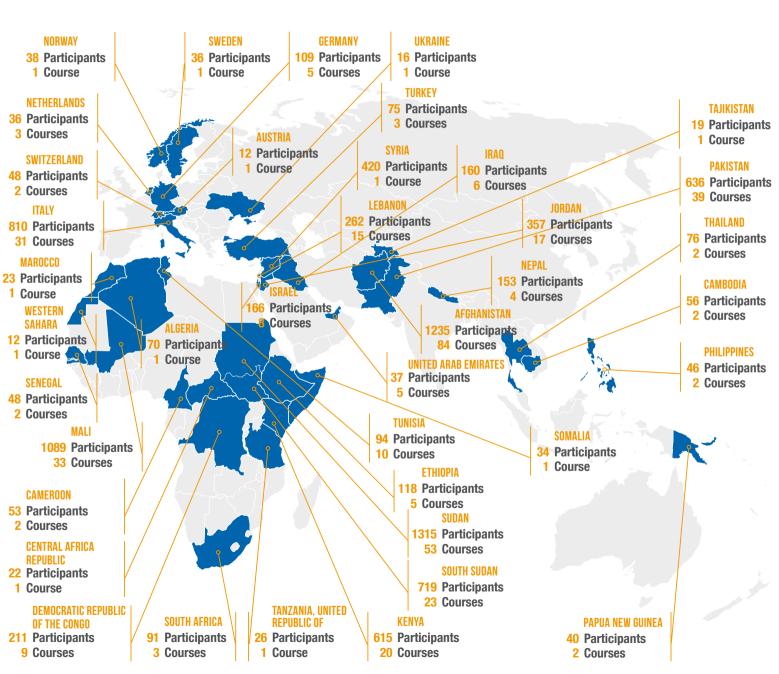
DIRECT TRAINING



OUR global



- Party in Indep





TESTIMONIALS

UN Summer Academy edition 2015

"One of the strengths of this course is the quality and diversity of the participants, allowing for sharing of experience and networking... The overall experience was delightful, informative, and intellectually enriching."

UN Leadership Exchange

"It made me stop and think about my leadership and I learned a lot from others." "I found the Exchange to be enlightening, thought-provoking and engaging. I very much believe that it will contribute to my work."

Results-based Management for UN's Common Programming

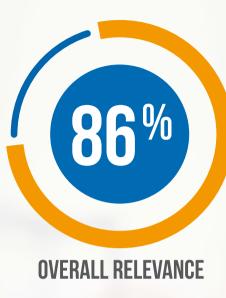
"Thank you very much for the very productive time spent for our empowerment on the required knowledge. You are a great team".

UN Country Team Leadership Skills

"The course allows us to tap into the expertise of other colleagues in the field and to learn from their experience."

The critical approach to all the issues was crucial for the high quality of the course. The course is a very good basis for further reflection on the UN and on our proper role."

END COUISE EVALUATIONS





OVERALL SATISFACTION



QUALITY OF FACILITATION AND TEACHING METHODOLOGY



RECOMMENDATION RATE

GOVERNANCE



Chair of the Board Edmond Mulet.



The Director of the UNSSC reports to the Board of Governors on an annual basis. The UNSSC Board of Governors is composed of nine UN representatives selected by the UN Chief Executives Board (CEB) and appointed by the UN Secretary-General.

2015 Members

Janice Dunn Lee, Getachew Engida, Navid Hanif, Elliot Harris. Manoj Juneja, Jane Stewart. Carole Wainaina.

Deputy Director-General and Head of the Department of Management, IAEA Deputy Director-General, UNESCO Tegegnework Gettu, Associate Administrator, UNDP Director Office of ECOSOC Support and Coordination, UNDESA Assistant Secretary-General and Head of the New York Office, UNEP Assistant Executive Director and Chief Financial Officer. WFP ILO Special Representative to the United Nations and Vice-Chair of the HLCP, ILO Assistant Secretary-General for Human Resources Management, OHRM



Ex-officio Members

Jafar Javan, Nikhil Seth. Simona Petrova,

Director, UNSSC Executive Director, UNITAR Acting Secretary and Director, CEB

UN Chef de Cabinet, Executive Office of the Secretary-General

EXPENDITURE BIENNIA

(EXPRESSED IN US DOLLARS)

Object Class	2010 - 2011 Biennium Expenditure	2012 - 2013 Biennium Expenditure	2014 - 2015 Biennium Expenditure
Salaries and other personnel costs	\$13.421.704	\$12.406.421	\$9.971.582
Travel	\$3.419.126	\$1.302.059	\$1.146.713
Contractual services	\$581.747	\$653.460	\$3.916.353
Operating expenses	\$2.137.106	\$1.181.059	\$1.489.008
Acquisitions	\$348.513	\$184.670	\$
Total expenditure	\$19.908.196	\$15.727.668	\$16.523.656



2010 - 2011 2012 - 2013 2014 - 2015

Note:

1) 2010-2011 expenditure is based on the UNOG statement of income and expenditure for the biennium 2010-2011 ending 31 December 2011 2) 2012-2013 expenditure is based on the UNOG statement of income and expenditure for the biennium 2012-2013 ending 31 December 2013 3) 2014-2015 expenditure is based on IPSAS accounting standards and include non-cash items such as depreciation expenses for capital assets 4) For the biennium 2014-2015, the adaptation of IPSAS in 2015 resulted in an additional non-cash expenditure of \$33,904 for depreciation expenses, \$329,091 for current portion of staff benefit liabilities.

EXPENDITURE YEAR

Object Class

Salaries and other personnel costs Travel Contractual services **Operating expenses** Acquisitions

Total expenditure

2012

2013 2014 2015

Note:

1) 2010-2011 expenditure is based on the UNOG statement of income and expenditure for the biennium 2010-2011 ending 31 December 2011 2) 2012-2013 expenditure is based on the UNOG statement of income and expenditure for the biennium 2012-2013 ending 31 December 2013 3) 2014-2015 expenditure is based on IPSAS accounting standards and include non-cash items such as depreciation expenses for capital assets 4) For the biennium 2014-2015, the adaptation of IPSAS in 2015 resulted in an additional non-cash expenditure of \$33,904 for depreciation expenses, \$329,091 for current portion of staff benefit liabilities.

(EXPRESSED IN US DOLLARS)

2012 Expenditure	2013 Expenditure	2014 Expenditure	2015 Expenditure
\$6.014. 570	\$6.391.851	\$6.460.864	\$5.907.195
\$691.721	\$610.339	\$673.696	\$473.017
\$338.203	\$315.256	\$1.407.011	\$112.865
\$601.551	\$579.508	\$838.325	\$650.684
\$98.286	\$86.384	\$	\$
\$7.744.330	\$7.983.338	\$9.379,896	\$7.143.761

TOTAL SOURCE

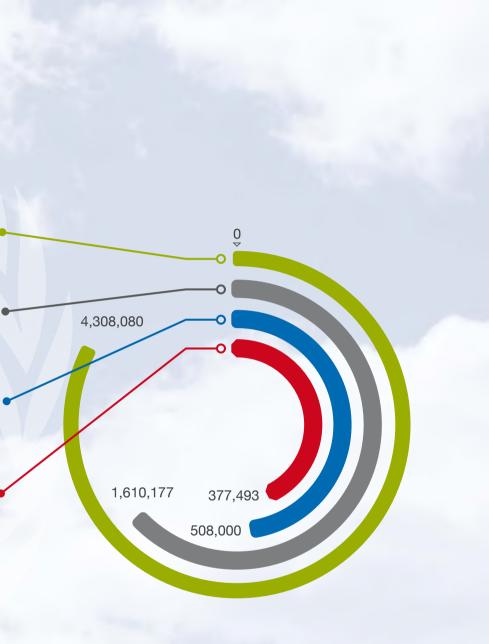
(EXPRESSED IN US DOLLARS)

SELF GENERATED INCOME 63%

> **GOVERNMENTS** • 24%

UN CORE CONTRIBUTION 7%

FOUNDATIONS 6%



TOTAL: 6,803,750

CORE)NTRIBLITION from AGENCIES 2015

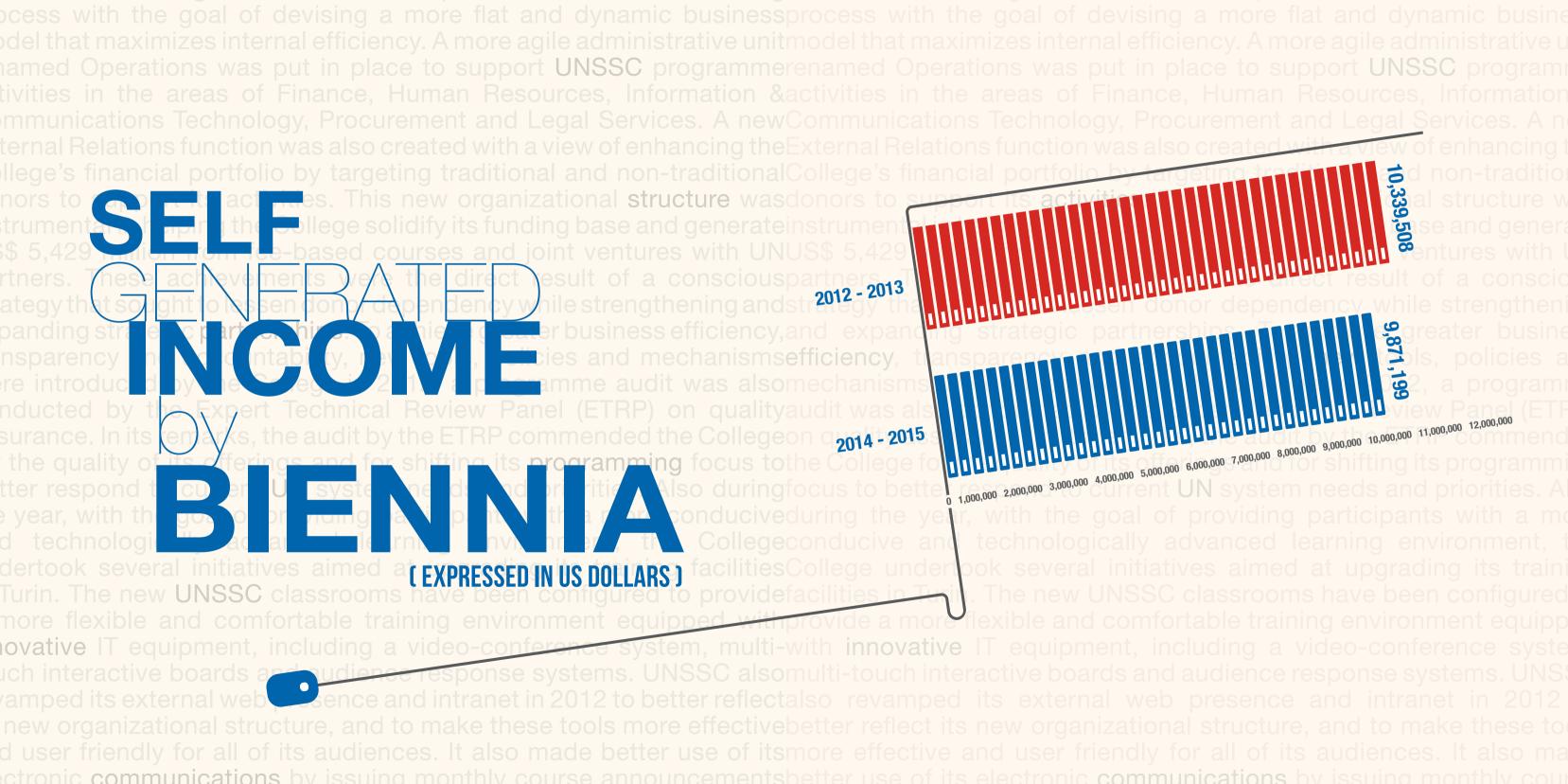
Organization	%	Contribu
FAO	7,3	
IAEA	4,1	
ICAO	1,7	
IFAD	0,7	
ILO	4,9	
IMO	0,6	
ITU	1,6	
UNDP	7,2	
UNESCO	4,9	
UNFPA	1,5	
UNHCR	7,0	
UNICEF	9,5	
UNIDO	1,5	
United Nations	29,6	
UNOPS	1,4	
UNRWA	0,4	
UNWomen	0,6	
UPU	0,3	
WFP	2,7	
WHO	9,4	
WIPO	1,5	
WMO	0,5	
UNAIDS	1,0	

Total expenditure



tion for 2015
\$36.934
\$20.789
\$8.458
\$3.549
\$25.130
\$3.093
\$8.133
\$36.630
\$24.998
\$7.849
\$35.687
\$48.140
\$7.403
\$150.424
\$7.068
\$2.130
\$3.000
\$1.714
\$13.964
\$47.572
\$7.575
\$2.758
\$5.000

\$508.000



STATEMENT FINANCIAL 2015

ASSET

Current assets	
Cash and cash equivalents	3.869.95
Investments	7.000.00
Voluntary contributions receivable	468.58
Other receivables	954.57
Advance transfers	86.88
Other assets	1.014.18
Total current assets	13.394.17
Non-current assets	

Property, plant and equipment	29.99
Total non-current assets	29.99
Total Assets	13.424.17

(EXPRESSED IN US DOLLARS)

LIABILITIES

	Current liabilities	
51	Accounts payable and accrued payables	1.747
00	Employee benefit liabilities	75.810
36	Advaceipts	1.031.099
73	Other liabilities	
30	Total current liabilities	1.108.656
35		
76	Non-current liabilities	
	Employee benefit liabilities	5.963.318
	Total non-current liabilities	5.963.318
97	Total Liabilities	7.071.974
7		

73

NET ASSETS

Accumulated surplus	6.352.199
Total Net Assets	6.352.199
Total of Assets and Liabilities	13.424.173





Schweizerische Eidgenossenschaft

...and to all our alumni!





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9 @UNSSC

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