

Strategic Decision Making in the UN (A self-study course)

This online programme combines UN realities with the latest decision research, helping you identify the best strategic decision, for your team and your organization.

#Management #Political and Strategic acumen #online #Up to 2 months #Virtual Campus

Introduction

What are the main decision challenges and risks within the UN? How do you overcome them effectively? What is the best alternative and how do you identify it? What are the different behaviours of group members in the decision process, and what is the role of decision implementation? What are the best decision tactics, and how can ethical decision making be encouraged?

This course supports participants to apply an effective array of decision making strategies and skills to turn UN policy into action. It exposes them up-to-date knowledge on decision science with UN realities.



Where ONLINE



When 01 Apr - 31 Dec 2019



Fee 500 USD



Duration 3 months from start date



Enrollment deadline 13 Dec 2019



Contact

leadershipandmanagement@unssc.org



Language English

Objectives

Upon successful completion of this course, participants will:

- Examine decision challenges and successes within the UN system.
- Apply effective and practical decision analysis techniques, commonly encountered by UN managers.
- Measure by a range of different performance indicators the strengths and weaknesses of a set of alternatives.
- Distinguish and recognize availability and other cognitive biases which greatly influence your decisions.
- Gather and select enough and/or relevant intelligence so to increase the quality of your decision as well as the number of decision options.
- Identify collective decision-making tools and apply them to your team.
- Describe ethical blind spots and risks linked to decision-making in a multicultural environment.
- Develop effective decision-making strategies, taking into account ethical implications.

Course Contents

- Topic 1 - Effective Decision-making in the UN: Decision challenges and success within the UN system, on the field and at HQ; UN decision-making case study analysis; practical examples of decision-making in the UN.
- Topic 2 - Balancing Strengths and Weaknesses: Multi-criteria choices; Availability and other cognitive biases; Bounded rationality; Decision quality framework; Tools to explore trade-offs.
- Topic 3 - Choices under uncertainty and choices made by groups: Decision trees; Quantified and non-quantified use of decision trees; Longer term strategic thinking; Interacting with stakeholders; Group vs individual decision-making; Individual and social processes that underlie group decision-making; Improving decision-making in small groups; Game theory, negotiation and bargaining.
- Topic 4 - Ethical Decision-making: Values and virtues of the international civil service; Leadership and trust (comparing government, non-profits, media, and business data); Ethical decision-making models; Internal and external barriers to right action; Ethical blind spots; How ethical behaviour influences organizational culture.

Course Methodology

This course is delivered entirely online. It is a self-paced course that participants can start at any time and complete activities at their own pace. The participant is required to complete all activities within 3 months of starting. They will be required to complete end of course questionnaire to get a certificate. There are no weekly webinars.

Target Audience

This course is recommended for P4 professionals and above. Other staff may be accepted depending on functional responsibility.

Cost of participation

The course fee of 500 USD covers full participation in the online course.